

**RECORD OF PROCEEDINGS
RITTER PUBLIC LIBRARY BOARD OF TRUSTEES
SPECIAL MEETING**

Meeting Date: Thursday, March 25, 2021

The Board of Trustees of Ritter Public Library convened in special session for Strategic Planning at 7:00 PM via Zoom. Warden called the meeting to order with the following members and visitors present:

Lois Arnold	Present
Eileen Bulan	Present
Chad Coolidge	Present
Zack Dolyk	Present
Pam Reese	Present
Sarah Ross	Present
Marie Warden	Present

Employees: CS, JW

Visitors: None

The Board of Trustees of the Ritter Public Library met on March 25, 2021 in special session to discuss developing a new Strategic Plan. Walk began by sharing her screen with a power point presentation (attached).

Discussed what we have done in the past and thoughts for the future.

Walk presented information collected from literature about Complexity Theory and Ruthless Consistency.

Discussed what we are doing well vs. what we are not doing well at the library.

The Board then created a mission statement (attached).

Three areas of focus were identified for moving forward.

1. Early Literacy
2. Community Center
3. Comfortable safe physical and digital spaces for excellent community service

Walk presented framework for discussing each focus – different “hats” (attached). Board walked through each focus with each different “hat.”

Walk presented ideas for physical changes in the building and potential changes for customer service models.

Springer presented ideas with regard to funding. More discussion will occur at the April 2021 Ritter Public Library Board of Trustees meeting.

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Move to Adjourn: Reese moved to adjourn, and Dolyk seconded. The special meeting was adjourned at 9:46 PM.

Caroline Springer
Fiscal Officer

Marie Warden
President – Board of Trustees